

THE BUILD BULLETIN

ROTHBURY

Network build

In September, work progressed on site to complete Rothbury's full fibre network. A big focus for last month was completing civil engineering tasks, like clearing blockages, so that we can install fibre cables throughout the village. These civils works will continue throughout the next few months.

From 8 October to 11 October, between the hours of 09:00 – 15:00, we will have a road closure in place on Backcrofts. During this time we will attempt to clear a blockage within existing infrastructure. If we can't clear the blockage, a new overlay will be required (approximately 20m in length). These enabling works will allow us to progress cabling and testing works in this area. We'd like to thank the community for their patience while we have this traffic management in place.

Regrettably, the seized lid mentioned last month remains seized. Openreach have twice planned to unjam the lid but have so far not been able to give us access to the chamber. As reported last month, this is holding up works which need to be completed around Carterside Road. We're hoping this will be rectified in the coming weeks. This unfortunately is holding up connections for premises on Coquet Vale Mews, Whitton Terrace, Whitton Bank Road, Whitton Close, C181 Whitton Village, and Station Road.

The team will be back at the end of October to continue cabling works. Once the cables are installed both overhead and underground, we'll splice and thoroughly test the network before making more premises available for connections.

Home installations

Many homes which were released on to the live network last month are now awaiting their home installation appointments, and our team are working hard to progress through the list. Home connections are continuing seamlessly across Rothbury with new bookings arranged daily.

If you have a signed contract and your street is now live - it's your turn next! You might notice our installation team working on 'proving' your lead-in. This involves checking the line-of-sight or underground ducts between the core network and your home.

Doing this in advance ensures your installation goes smoothly. After the survey, we'll be in touch to schedule your installation appointment or discuss any works which may need to be completed prior.

If you're considering upgrading to full-fibre and want to know how our service compares to your current setup feel free to contact George Gowing on 0191 406 7155 or 07754 854038. George will be happy to provide no-obligation advice on your broadband and landline options.

We'd like to express our sincere gratitude for your patience as we work to connect homes and businesses to full fibre broadband. We are aware of the recent service disruptions caused by power outages and want to assure you that our tech team is diligently working on a resolution. Rothbury's continued support has been very much appreciated, and we remain committed to completing the network efficiently and to the highest standard.