

THE BUILD BULLETIN

Rothbury

August was a busy month for our team on site! You may have spotted them completing the remaining cabling work or building a node on the High Street.

Nodes are a redistribution point or communication endpoint. These small black boxes may not look like much, however, these are integral parts of any full fibre network.

Last month we reported two blockages which were discovered in the underground duct on Whittonbank road. Our team has since cleared one of the blockages and once Openreach un-jam the seized chamber lid, our engineers will clear the second one. This is currently scheduled for early September.



Following the cabling and thorough network testing which was completed over the last month, at the end of August, we were able to make more of the Rothbury network live. Select properties along Jubilee Crescent, Coquet View, Garleigh Road, Tollgate Road, Murray Gardens, Silverton Lane, Laudenshaw Drive and Wagtail Lane are now ready for home connections!

If you've got a signed contract in these streets, you might spot our installations team 'proving' your lead in. This means they're assessing the line-of-sight, or underground ducts, between the core network and your house. Completing this ahead of time will allow your installation appointment to be as seamless as possible. Following this survey, we'll reach out to book your installation appointment!

If you are considering a full-fibre connection, but would like to know more about how our service differs from your current connection, or you'd like to know how we will connect fibre to your premise please get in touch with George Gowing on 0191 406 7155 or 07754 854038. George will be more than happy to offer obligation free advice on your current broadband and landline usage.

Alternatively, you can sign up in just a few minutes by using our online postcode checker:<https://fusionfibregroup.co.uk/coverage-postcode-checker/>

We would like to re-iterate our sincere gratitude to everyone for their patience as we work to get your properties connected. The ongoing support from Rothbury has been invaluable, and we are committed to completing the network with both efficiency and the highest standards of quality.