

THE BUILD BULLETIN

Rothbury

Work on site

In July, our team were busy completing areas of the network which aren't held up by wayleave or permit dependencies. We'd like to thank the community for their ongoing support and patience as we work under traffic management. This traffic management ensures the safety of both our team, and the community.

You may have seen our build partners completing cabling works and installing a telegraph pole on the High Street opposite Lee Square, installing fibre on Jubilee Crescent or continuing to test, rod and roping along Whittonbank Road.

Test, rod and roping refers to a process whereby a continuous rod is pushed through an existing duct to confirm its integrity. If the duct is clear, a rope is pulled through which allows future cables to be installed. If a blockage is identified, a scope of work is created and the location of the blockage sprayed on the surface for the civils team. We have encountered two blockages that will require some civil engineering work in the coming weeks.

It is common to come across blockages when constructing rural networks and we won't let this hinder our progress. Fortunately, our expert team will be able to clear the blockages efficiently. We've also discovered a seized lid on an OpenReach chamber. We'll need their team to remove this for us.

Connections

We've in a very exciting phase of the build, with many properties being made live. After successful testing on Coquet View, Garleigh Road and Tollgate Road, we're just about ready to liven up these streets! Homes on Murray Gardens, Silverton Lane, Laudenshaw Drive, and Wagtail Lane will also be among the next release.

Those with contracts in these neighbourhoods who are yet to be installed may spy our installation team proving their lead-ins. They'll soon be double checking the line-of-sight, or underground ducts, between the core network and your house so that your installation appointment is as seamless as possible. Following this survey, we'll reach out to book your installation appointment.

We want to sincerely thank everyone for their patience as we work to connect you to the network. Rothbury's continued support has been invaluable, and we're dedicated to completing the network efficiently while maintaining the highest quality.

If you're considering a full-fibre connection, feel free to contact our Regional Sales Manager, George, at 0191 406 7155 or 07754 854038 to explore our current promotion.

We recognise that the telecoms infrastructure changes might be confusing. So, we're happy to provide no-obligation advice about your current broadband, or landline usage. George, who recently joined our team, is passionate about helping Rothbury residents with the transition.

You can also sign up in just a few minutes by using our online postcode checker: <https://fusionfibregroup.co.uk/coverage-postcode-checker/>.