THE BUILD BULLETIN

STOCKTON ON THE FOREST

We've got great news! Testing at the end of May has allowed us to sign off 95% off the core network meaning 467 properties in Stockton on the Forest now have access to full fibre broadband!

If you've got a signed contract in Stockton on the Forest but are yet to be connected or booked in, your property will be in the 'proving' phase. This 'proving' survey is completed on every property prior to booking installation appointments as standard procedure. During the survey, our engineers do a final check of the line of sight, or underground ducts, between your property and the core network.

We'd like to thank the community for their ongoing patience as we worked to complete the network, without compromising quality. Thanks to this upgrade, your community will be futureproofed past the 'switch-off' with broadband built to keep up with 21st century needs.

If you'd like to connect your property to the network, please get in touch with our team via 0333 305 7560 or email: <u>sales@fusionfibregroup.co.uk</u>. Alternatively, you can browse packages and sign-up online using our online <u>postcode checker</u>.

If you're stuck in another broadband contract but want to experience the full fibre difference now – we can help! Ask our team about Fusion Connect.

Home installations

This month installations have continued successfully throughout the village. We're glad to be receiving positive feedback from those now experiencing the fusion fibre difference! The team will keep the ball rolling this month, connecting homes and businesses with a contract in place.

Network completion (I.E. the remaining 5%!)

Only a handful of properties are yet to be released onto to the core network. These are all properties within 'MDUs' (multi-dwelling units). We are currently working with the landlords of these properties to secure the correct permissions and documentation in order to proceed with your installations.