

THE BUILD BULLETIN

Updates for York

Escrick

We'd like to extend our gratitude to those who are patiently awaiting a full fibre connection. Our build team have been relocated to assist with projects nearby as we work to negotiate wayleaves in Escrick. Thank you for bearing with us as we manage our resources.

The good news is: This week our build team remobilised on site. You may have spotted them building and testing throughout the village.

In even better news: testing which is not being held up by wayleaves will be completed this week. If all runs smoothly, this will allow us to release a load more properties onto the network.

Residents who've got signed contract will be contacted over the coming weeks to schedule their installation appointment. Our team has begun surveying lead-ins for these properties. Meaning, they've been double checking the line-of-site, or underground ducts, between the network and your house so that your installation is as seamless as possible.

Interested in future-proofing your home with ultrafast wifi? It's not too late to sign-up. Chat to our sales team about our latest broadband offer on 0333 305 7560 or email: sales@fusionfibregroup.co.uk. Alternatively, sign up independently online using our new postcode checker: <https://fusionfibregroup.co.uk/coverage-postcode-checker/>

Stockton on the Forest

Home installations

This month connections have continued throughout Stockton-on-the-Forest. Our installation team has thoroughly enjoyed futureproofing your homes and businesses with full fibre.

Connections are well underway with some fantastic feedback being received from residents now experiencing ultrafast broadband!

Installations are set to continue in the coming months, as we complete the main network build and release more properties into the network.

Network completion!

Due to unforeseen circumstances, we had to reallocate our network build resources in April. However, the team has been back this week to tick off the final pieces of building, splicing, and testing.

They've been working quickly and quietly to get you online without compromising on quality. And the good news is, we're forecasting for the majority of this to be by the end of May!

Our next steps will include proving the line-of-site, or underground ducts, between the network on your street and your property. Completing this process ahead of time allows for installation appointments to run as smoothly as possible.

If you've got a contract signed, Thank you for your patience! Our team will contact you when appointments are available in your area!

We'd also like to take this opportunity to thank those who joined us at Dean's Garden Centre on 23 April. Our team were very pleased to meet so many of you. We hope to be in town to meet one-on-one with you more often!

Not yet signed a contract?

Did you know that you can now browse our competitive packages and sign-up online via our postcode checker? However, if you'd prefer to speak to one of our specialists call 0333 305 7560 or email: sales@fusionfibregroup.co.uk.

If you're stuck in another broadband contract but want to experience the full fibre difference now – we can help you! Ask our team about *Fusion Connect*.

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