## THE BUILD BULLETIN

## Updates for Northumberland

## Rothbury

As mentioned previously, it is unfortunately taking longer than we first predicted to complete Rothbury's full fibre network.

You may be aware that in order to complete the network, we are dependent on a variety of external factors. Some of these being the removal of multiple defective BT pole(s), permit restrictions and wayleave negotiations.

Thankfully some of these poles have been replaced by BT. However, we're still waiting on another few to be swapped out.

We are very grateful for the kindness and understanding of the Rothbury community. Our commitment to completing your community's full fibre network is unwavering. Next month we hope to share some good news as to when the teams will be redeployed to finish the site.

Those with contracts will be called to schedule their installation appointment as soon as their local network is live. When the time comes, we will prioritise the connections of those who have been waiting a prolonged period.

If you're interested in a connection, please get in touch with our Regional Sales Manager, lan Finlay on 07761 800 188 to discuss our latest promotion. Alternatively, you can sign-up online using our new postcode checker: <a href="https://fusionfibregroup.co.uk/coverage-postcode-checker/">https://fusionfibregroup.co.uk/coverage-postcode-checker/</a>

## Stocksfield and Mickley

In April our teams made huge headway with the feeder route on Meadowfield Road which connects sector one to sectors two and three. We have now cleared all blockages and have successfully blown fibre all the way through this 2600m route. This is a huge achievement for all involved.

Our team will be back to install, build and test the new fibre cables in the remaining areas from late May. Following this, we will be able to open up even more home connections. We're still expecting the next release to be in June.

Once live, those with contracts will be contacted immediately to book in their installation appointment. At this time, we will host another community event to allow residents the opportunity to speak one-on-one with our team about the meaning of this upgrade.

The finalisation of the network is a top priority for us and we're working closely with our build partners to deliver a high-quality service to 1,700+ properties across Stocksfield and Mickley.

If you're interested in ultrafast wifi, please reach out to our team via 0333 305 7560 or <a href="mailto:sales@fusionfibregroup.co.uk">sales@fusionfibregroup.co.uk</a> to discuss our latest offer! Alternatively, you can sign-up online here: <a href="https://fusionfibregroup.co.uk/coverage-postcode-checker/">https://fusionfibregroup.co.uk/coverage-postcode-checker/</a>

Stuck in a contract? Not to worry. Chat to our team about Fusion Connect. Still sitting on the fence? Check out our Trustpilot for a vote of confidence <u>here</u>

