

THE BUILD BULLETIN

Updates for Boldron

Exciting news Boldron: following the successful completion of the required work in April, your community's full fibre network is now ready for service.

As our team has surveyed those with historic contracts connections ahead of time, we can now proceed with arranging home connections. Appointments have begun with those who are being connected overhead. Available timeslots were sent to these residents via email.

We're very pleased to announce that the first installation took place yesterday afternoon (May 14), with two more lined up for this Saturday.

Alternatively, you may have been contacted to sign a permission to dig allowing us to undertake some small groundworks on your land prior to scheduling your connection. This is typically to rectify small blockages in the underground ducts.

For works that are on public footways and highways, we've also submitted permits with the local authority. These ground works will commence from WC 20 May and take about 7 business days.

Our teams will be in Boldron over the coming weeks in order to complete these installations and enabling works as quickly as possible.

We'd again like to re-iterate our gratitude to the Boldron community for remaining positive and understanding throughout this journey. We apologise that this network build has taken far longer than we ever envisioned. It will be our pleasure to get the whole community online and enjoying the benefits of full fibre connectivity.

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