

THE BUILD BULLETIN

Updates for Boldron

Before connections commence, there is one small piece of maintenance work which still needs to be completed before final network testing can be signed off. Unfortunately, these works have faced ongoing delays this year due to the availability of our key supply chain.

These works are now scheduled for next week **WC 15 April 2024** and should take only 1-2 days to complete.

This work alongside our thorough testing process will ensure your new ultrafast connection is reliable and stable. When all tests are passed with flying colours, all contracts will be released to our home connection team. This means those with a contract in place will be contacted to book their installation appointment.

Our current appointment availability is typically within about 1 - 2 weeks from the point of scheduling.

We'd like to thank the residents of Boldron for their continued support and patience throughout the network build. We can honestly say that the time taken over the whole project is not something we are proud of.

Like many other Alt Nets in the sector, we have found navigating the Gigabit Voucher scheme difficult, and the external influences in the sector can be very challenging at times.

We made some fundamental errors on the project, with the commitments made at various times and the lack of design development undertaken on the backhaul. However, we have never given up and won't do so until our full fibre network is ready to service your properties.

On a positive note, we're confident in the performance and reliability of our networks. By all means, feel free to take a look at our [Trustpilot](#) to see what our customers think. We can't wait for residents of Boldron to experience the Fusion Fibre difference.

If you're yet to sign-up, there's still time. Please contact our Sales Team on 0333 305 7560 (option 1) or email sales@fusionfibregroup.co.uk to discuss our current offers.

10 APRIL 2024

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