

THE BUILD BULLETIN

Updates for the North West

CROWTON, KINGSLEY, AND NORLEY

To minimise disruption over the Christmas and New Year period, our teams were stood down. However, we're back in Crowton, Kingsley and Norley to complete the network, starting with any fluid pieces of work.

As mentioned in our last bulletin, the completion of the network is being held up by a few dependencies. Our build partners are currently progressing any works which are not held up by permit restrictions or wayleaves. You may have seen the gang on Dark Lane in Kingsley trimming trees to allow for overhead cabling.

To connect some of the remaining premises, more telegraph poles are due to be installed. This includes one on Pytchleys Hollow, one on Crewood Common Road and ten along Dutton Lane and Roddy Lane. More details for these installations can be found in the table below.

Unfortunately, due to some unforeseen circumstances some of our sub-contractors had to wrap up works early before Christmas. This means we've been required to reschedule works which are subject to three month notice periods. This will push the build schedule out further than we had forecasted.

We apologise for the delay this will have on installations. If possible, we will work with the Local Authorities to improve these dates. In areas that are affected by significant 3rd party delays, we are also reviewing the feasibility of releasing parts of the network into service, in order to accommodate as best we can.

Nursery Park

Since our last bulletin, the proposed pole positions have been surveyed and submitted to our planning department. We're currently negotiating the wayleave required to install the poles for your network with your landlord. Once this is finalised, we can schedule our contractors to install the poles and then progress with the build. Thank you for your patience as we work to get you connected.

UK Gigabit Vouchers

We are aware that some residents may have received a notification regarding the expiry of their UK Gigabit Voucher from Building Digital UK (BDUK). Please be assured that these vouchers have been extended.

This would not have affected our ability to connect your property if it had not been available. In this instance, we would still have offered standard installation free of charge.

Home connections

This year, our team have been back in Crowton, Kingsley and Norley to continue home installations. At this stage, just over 700 properties are ready for connection, and we look forward to getting more of the community live each week! Those who have signed up for a connection will receive a call to book their installation as soon as their local network is ready.

If you're yet to sign-up for a connection, contact our sales team now to secure our half-price offer before the promotion comes to an end. (0333 305 7560 or sales@factco.co.uk).

The Cheshire West and Cheshire Council have permitted the below road closures for the coming months:

Street	Date	Reason	Details
Dark Lane, Kingsley	08 Jan to 12 Jan	Tree trimming	Complete
Pytchleys Hollow, Norley	24 Jan to 26 Jan	1 x pole installation	More info
Dutton Lane and Roddy Lane, Northwich	<i>Rescheduled:</i> 11 Mar to 15 Mar	10 x pole installations	More info on Dutton Lane More info on Roddy Lane

