

THE BUILD BULLETIN

Updates for Durham

August 2023

BOLAM

Thank you to all of those who dropped into our community forum on Tuesday, August 5. Our managing director, Adrian Marshman, thoroughly enjoyed meeting you all. We really appreciate you taking the time to join us.

We will continue to investigate feasible ways to secure your community's leased line through to connection. Please keep an eye on your inbox in the coming weeks for further updates on this as mentioned by Adrian.



BOLDRON

Thank you for your patience as we work to get your leased line connected. The latest update still stands as we're waiting to hear back from the provider in relation to improving the current connection date. There has been some development in terms of instruction for civil engineering work, but we continue to press for an improvement on dates. We appreciate your continued understanding during this time. When we have firm dates agreed, we will reach out with more details to those who have registered interest.

You may have been notified that your Project Gigabit Voucher (which covers the cost of your installation) is set to expire. We can confirm these have been extended by Building Digital UK (BDUK). There are no further actions to be made until you're installed. If you have any questions, please call our team on 0333 305 7560.

